

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

MAIL PROCESSING NETWORK RATIONALIZATION  
SERVICE CHANGES, 2011

Docket No. N2012-1

**UNITED STATES POSTAL SERVICE RESPONSE TO NATIONAL POSTAL MAIL  
HANDLERS UNION INTERROGATORY REDIRECTED FROM WITNESS NERI  
(NPMHU/USPS-T4-8(a))  
(February 1, 2012)**

The United States Postal Service responds to the above-listed interrogatory from the National Postal Mail Handlers Union, redirected from witness Neri (USPS-T-4) and dated January 16, 2012. The question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony F. Alverno  
Chief Counsel  
Global Business & Service Development

James M. Mecone

475 L'Enfant Plaza West, S.W.  
Washington, D.C. 20260  
(202) 268-6525; Fax -5402  
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RESPONSE OF THE UNITED STATES POSTAL SERVICE  
TO NATIONAL POSTAL MAIL HANDLERS UNION INTERROGATORY  
REDIRECTED FROM WITNESS NERI

**NPMHU/ USPS – T4-8** On page 12 of your testimony, you state that “some pieces require manual casing at delivery offices, resulting in increased work hours for clerks and carriers.”

- (a) Please provide any available figures for the percentage of mail that requires manual casing at delivery offices, and the number of work hours for clerks and carriers attributable to this manual casing.

**RESPONSE:**

- (a) The Postal Service is aware of no available data that would enable it to quantify the volumes of increased workload that could be attributed specifically to mail diverted from DPS or FSS for service reasons.